



ePAY Processor Changes

Dear Illinois Funds' ePAY Participant:

We value your participation in the ePAY program and remain focused on providing you with additional benefits. This notice applies to your ePAY services and related Illinois Funds accounts with the Illinois Treasurer's Office. We want to make you aware of some important changes that will better serve our ePAY Participants

In June 2016, the Illinois Treasurer's Office issued a request for proposal for Electronic Payment Processing Services; the credit card and electronic check processing services offered to local and state governments through the ePAY program. After a competitive procurement process, we are happy to announce the contract has been awarded to **JetPay Payment Services, FL, LLC ("JetPay")**, a wholly owned subsidiary of JetPay Corporation (Nasdaq: JTPY). For more than 40 years, JetPay has provided payment services for credit card processing, payroll processing and prepaid cards to businesses throughout the United States.

What does this mean to you?

There is NO immediate action required by you at this time. Continue to work with the current ePAY program processor(s) as it relates to your ePAY services. The ePAY Team and JetPay are developing a transition plan that works best for each Participant and will be contacting you with more detailed communication as we move forward with the new processing relationship through JetPay. If you have any questions, go to the ePAY [website](#) for FAQ and additional information. We will provide continuous updates regarding the transition and make information available on our ePAY website.

Benefits of the New ePAY Program

Below is a snapshot of the benefits offered through the new ePAY program.

- **Expanded Solutions** – Recurring Bill Pay, E-Bill, E-Receipts, Mobile Wallet and more contemporary payment options.
- **Online Communication** – Email communication to quickly send reminders, notices and updates to your constituents.
- **Competitive Pricing** – Pricing at or below current rates with new equipment and funding options.
- **Single Vendor Solution** - Easier conflict resolution and single source reporting for all payment types and pricing model
- **Security** – JetPay is a PCI DSS Level 1 Service Provider and NACHA compliant.
- **PCI Support** - Options for end-to-end point-of-sale encryption to reduce PCI scope for ePAY Participants.
- **Enhanced Support** – A dedicated help desk with service delivery standards resolving 95 % of Participant tickets within 1 day.

Transition Timeline and Measured Rollout

Changes will take place in waves over the next several months. ePAY is working closely with JetPay to carefully evaluate each Participant's current payment processing requirements. ePAY is preparing a communication and transition plan to handle the conversion efficiently. JetPay will be identifying integration opportunities on your current processing setups and following this evaluation, will begin communications with each ePAY Participant that includes a detailed transition plan with next steps.

Thank you for your continued trust and participation in The Illinois Funds ePAY program. We look forward to expanding the payment solutions available to our Participants, empowering you to better serve the needs of your constituents.

Sincerely,
The ePAY Team